



# MAKING A FOOD POISONING CLAIM

EVERYTHING YOU NEED TO KNOW WHEN MAKING A FOOD POISONING CLAIM

## YOU'VE BEEN \_\_\_\_\_ **FOOD POISONED**

### WHAT NOW?

Being the victim of food poisoning can be incredibly distressing. Whilst home cooked food isn't a cause for making a personal injury claim, claiming for food that someone else has provided is. Eating food from restaurants, takeaways, supermarkets and other shops that has led to you having food poisoning is a good reason to make a claim for food poisoning compensation.

If you have been food poisoned because of someone else's unfair, improper or negligent behaviour then you should be able to make a compensation claim.

If no one else appears to be at fault or if you are at fault for your own food poisoning, then it is unlikely that you will be able to claim compensation.

With over 25 years experience in helping injured individuals and their families secure compensation and access the very best care and rehabilitation- our team of solicitors have the experience and expertise required to help you with your food poisoning claim.

We look forward to working with you and getting you the compensation you deserve.

The team at Jefferies Solicitors





## FOOD POISONING

### THINGS YOU SHOULD KNOW

Food is one of life's pleasures that should be enjoyed. Eating at a restaurant or food outlet should be enjoyable. Purchasing food at a supermarket or other shop is generally a fairly safe and pleasant experience.

Occasionally these dining experiences can be ruined by an instance of food poisoning. With an increase in the use of takeaway services due to Covid-19 food poisoning cases are rising.

To try and avoid food poisoning here are a few things you can do, according to the governments [CDC](#)

- Order food that is properly cooked
- Don't eat food after the use by date
- Avoid food served lukewarm
- Check a restaurant's inspection scores. You can find out if a restaurant or takeaway has good food hygiene standards at: <https://ratings.food.gov.uk/>

#### Common Food Poisoning Types

- Staphylococcus aureus (Staph). Symptoms begin 30 minutes – 6 hours after exposure
- Clostridium perfringens. Symptoms begin 6 – 24 hours after exposure
- Salmonella. Symptoms begin 6 hours – 6 days after exposure
- Norovirus. Symptoms begin 12 – 48 hours after exposure
- Clostridium botulinum (Botulism). Symptoms begin 18 – 36 hours after exposure
- Vibrio. Symptoms begin 1 – 4 days after exposure
- Campylobacter. Symptoms begin 2 – 5 days after exposure
- E. coli (Escherichia coli). Symptoms begin 3 – 4 days after exposure
- Cyclospora. Symptoms begin 1 week after exposure
- Listeria. Symptoms begin 1 – 4 weeks after exposure

"JEFFERIES SOLICITORS HAVE BEEN AMAZING WITH DEALING WITH MY CLAIM I WOULD HIGHLY RECOMMEND ANYONE THAT HAS ANY SORT OF ACCIDENT TO GO WITH JEFFERIES, VERY RESPONSIVE AND EASY TO WORK WITH."

ANNALISE FROM KENT, NOVEMBER 2020



## YOUR CLAIM CHECKLIST

If you are considering making a claim for food poisoning use this checklist first to see if you are eligible to make a claim:

- ◇ Do you have medical evidence to prove you have had food poisoning? e.g did you visit your gp?
- ◇ If you are an adult was the food poisoning in the last 3 years?
- ◇ Did your symptoms last for more than a few hours?
- ◇ Can you prove that your food poisoning was caused by eating food from a specific restaurant, food outlet or shop bought item?

If the answer to these questions is yes then you should be able to make a food poisoning claim.

If you do suffer food poisoning make sure you seek medical attention as without this you can not prove that you have had food poisoning.



## YOUR GUIDE TO COMPENSATION

It's what we do best

When you have been food poisoned the process of contacting a legal professional and starting a claim can seem unnerving.....

Don't worry, we'll take care of everything.



### HERE FOR YOU

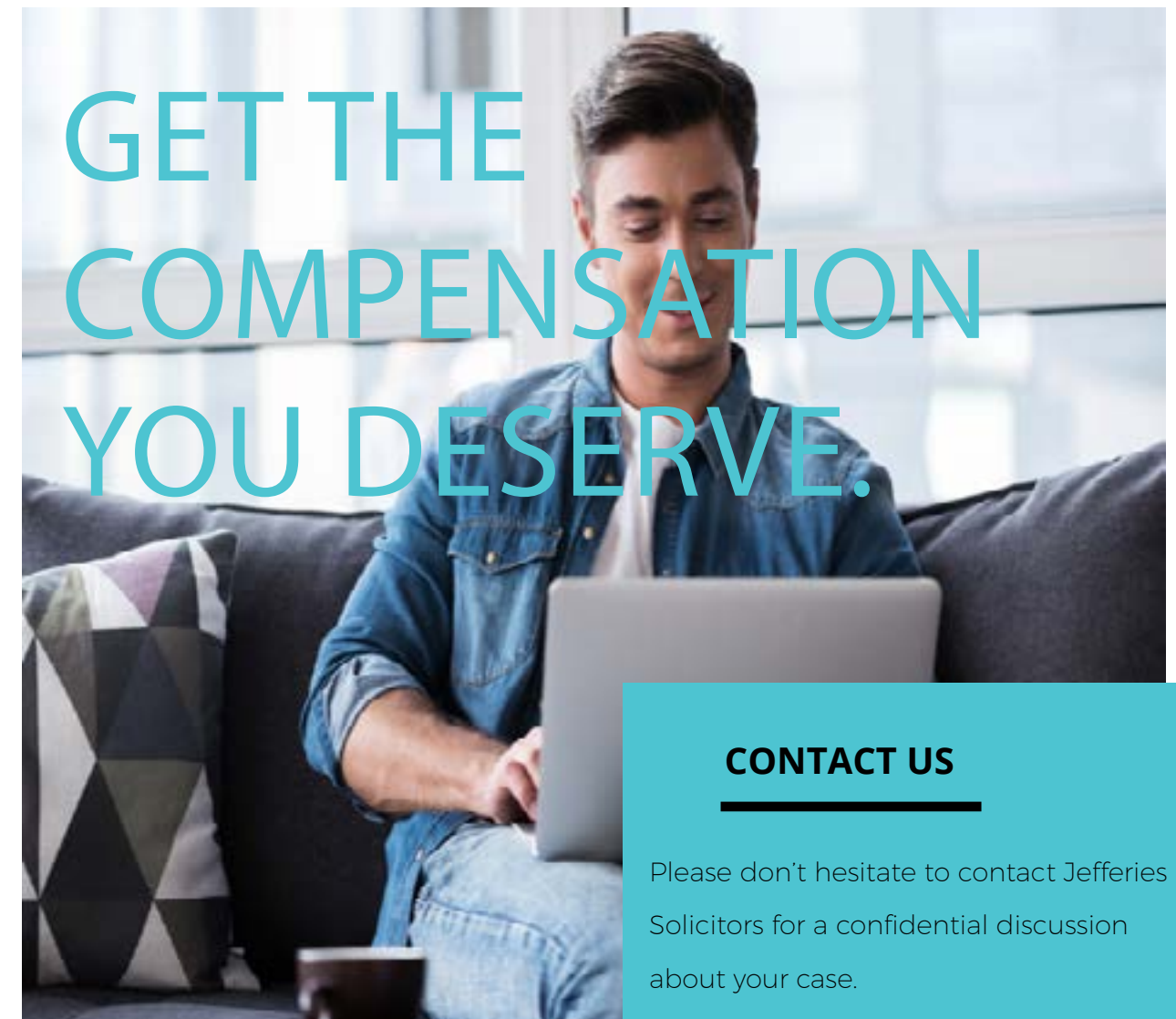
Jefferies Solicitors are approachable and we are here to help you, we want to make the process as simple as possible for you so that you don't have to deal with any unnecessary burdens during an already stressful time. Our experts will explain the process to you and we will guide you and work with you at each step of the legal the

### NO WIN, NO FEE

Jefferies Solicitors offer a 'no win, no fee' service which means that if your case is not successful, you won't have to pay any legal fees to us. Monetary worries can often be a barrier for making a claim and therefore we want to ensure that this does not stop you from getting any compensation that you deserve.

### WHAT HAPPENS

Our experts will take initial details about your case to assess whether or not you have a viable claim as well as the amount of compensation you are likely to be owed. Our solicitors will then start gathering evidence to strengthen your case. Most personal injury cases can have a time limit on them for when you can no longer claim compensation, usually this time limit is three years. Therefore, you should contact our team as soon as you know that you want to make a claim.



### CONTACT US

Please don't hesitate to contact Jefferies Solicitors for a confidential discussion about your case.

T: **0800 342 3206**

E: **[newclaims@jefferiessolicitors.com](mailto:newclaims@jefferiessolicitors.com)**

If your illness is severe enough that you require a form of physical rehabilitation, our team want to ensure that you get this treatment as soon as possible to make the best recovery that you can. If our solicitors are able to prove that the other side were partly or fully to blame then we can sometimes secure funding for treatment prior to the case being completely settled.

The most important part of claiming compensation is that your physical and mental health is supported through the money you gain. If this includes serious treatment, our solicitors will do their best to secure funding for you.